

New Directions



Published For ADHS Employees

February 1986

Building expansion

Plans for expansion of the building at 1740 West Adams are well underway, and we all look forward to being housed in the same complex.

The special needs of the department, projected for a three year period by each division, have been consolidated. Dave Mowry, coordinating the planning process for ADHS, says that the analysis of the spread sheets will be used in decisions ranging from building sizes and plumbing systems to public traffic distribution, parking needs and conference rooms.

Updates on the status of the expansion will be published in New Directions as progress is made. Meanwhile, we asked ADHS staff to tell us what they would like to have in their new quarters.

If you could plan a new building for ADHS, what feature would be important to you?



J. Rudy Komenda
State Laboratory

If I was designing the building for the State Laboratory, it would have to have windows, and maybe some nice elevator music (CCR or Stones) throughout the lab.

Above all . . . no pigeon ledges!



Russell Smith
Disease Control

I'd like to walk into the office one morning on carpeting whose color is something other than governmental orange.

In other words, an office where color scheme and function give the appearance of something less bureaucratic!



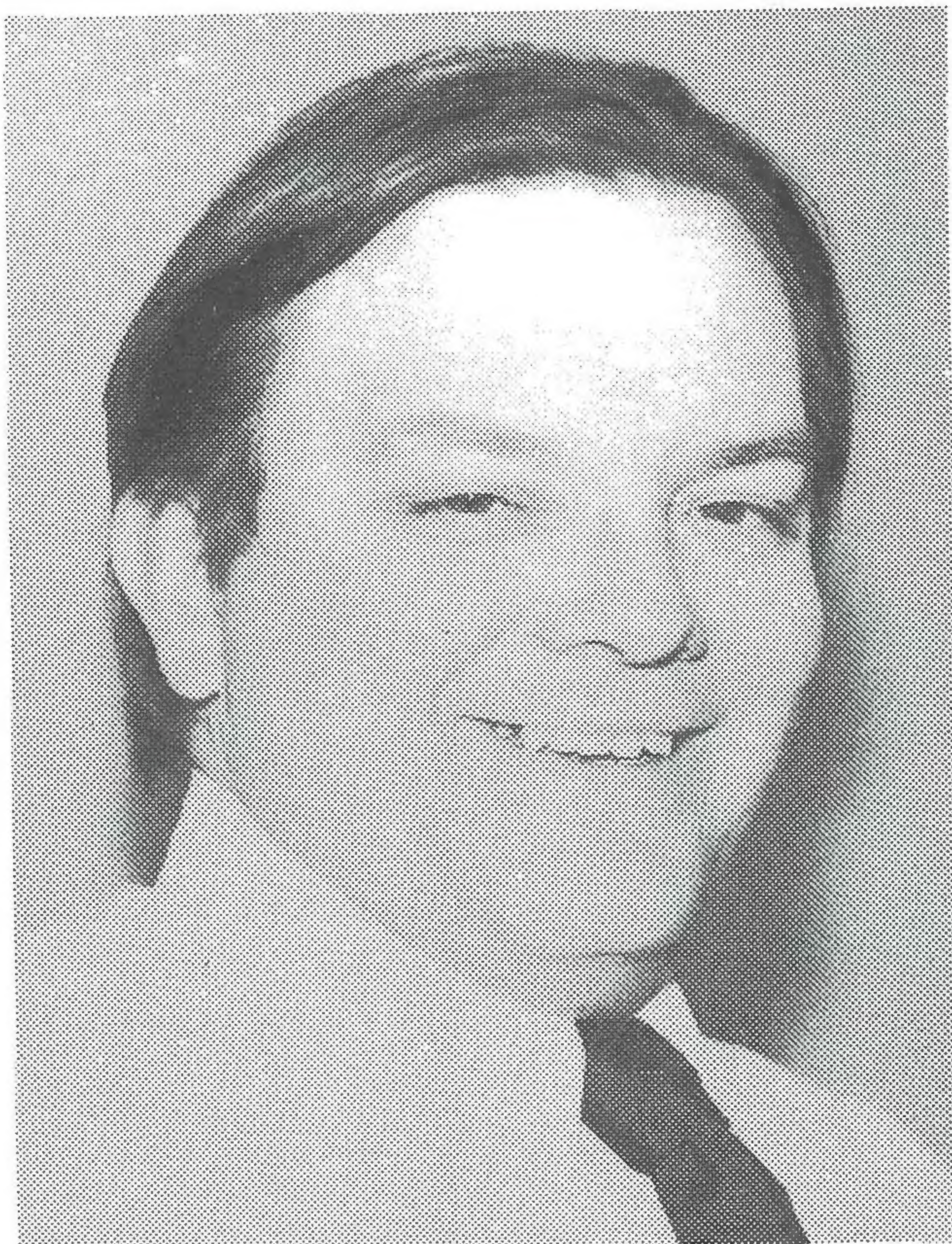
Judy Walruff
Family Health

Light, preferably from a natural source, is essential to my optimal environment. Next is proper ventilation and temperature control.

Clean light walls, neutral floor coverings, and uncluttered spaces that flow one to another would be ideal.

(continued on page four)

ADHS ... on the job



As emergency medical services coordinator for southeastern Arizona, Forrest Wood works out of metro Tucson and is responsible for the coordination and administration of EMS activities in five southeastern counties.

Wood says that the responsibilities of the emergency medical system begin when there is a life threatening emergency in the street, such as a heart attack or auto accident. It includes dispatch of the closest available unit, the care delivered at the scene, transport to the hospital, and emergency care in the facility.

Calling himself a "jack of all trades", Wood serves the ADHS Division of Emergency Medical Services/Health Care Facilities as ambulance inspector, investigator, coordinator, consultant and trainer.

"When I arrived two years ago, there were no advanced paramedic capabilities outside of Tucson," Wood says. "Now we conduct training throughout the area, and there are advanced life support capabilities in Sierra Vista, Safford, Green Valley and Tubac. Our goal is to establish this capability in all five counties by the end of the calendar year."

Wood has been actively involved in

(continued on page four)

Health legislation

Charline Franz

Once again this year a large number of health-related bills have been introduced. This month I will focus on those issues that are receiving early attention this session.

Organ Donor - HB 2007/SB 1074:

Two bills that take different approaches to organ procurement. The senate version is moving but is overwrought with a political struggle between the Tucson and Phoenix professionals.

Small Group Homes - HB 2015/SB

1071: Virtual replays from last year that probably will end up in a conference committee toward the end of the session.

Public Smoking Prohibited - HB 2187:

Restricts smoking in public places to designated areas and provides procedures for determining such areas. Fines of \$25 for first offense and \$100 for subsequent offenses are included.

Provisional Licenses for Midwives -

HB 2017: Same bill as last year. Seems to have died in subcommittee.

\$10 million for Perinatal - HB 2071:

An appropriation to fully fund perinatal care for all women in the notch group. Is awaiting a hearing from the House Appropriation Committee where the sum will be greatly reduced, no doubt.

Leaky Underground Storage Tanks

(LUST) - HB 2072: Allows DHS to develop a permit program to control this ever-growing environmental threat.

Family Planning Appropriation - HB

2124: This bill has struggled out of both Human Resources and Appropriations and faces a tough fight on the floor of the House. It would give DHS \$300,000 to subvent for family planning services.

Control of AIDS - HB 2136:

A bill which requires mandatory testing of prison populations as well as duplicating DHS efforts to require reporting of AIDS & ARC as well as HTLV III positive. Also requires alternate test sites at all blood bank locations.

Sickle Cell Trait Counselling - HB

2249: Would mandate and hopefully fund Children's Rehabilitative Services to do public education and individual

(continued on page two)

ADHS Management Club

Groups of ADHS employees are joining together to form the ADHS Management Club, a chapter of the National Management Association. Members of the N.M.A. are dedicated to the development of management as a profession. It is the world's largest non-profit management organization, with 70,000 members in 260 chapters.

Members will have the opportunity to develop leadership skills and to network with other professionals. The association's educational program includes CEUs for NMA Management Development programs, NMA certificates in Management Studies, the C.P.M. (Certified Professional Manager), and a quarterly magazine.

Membership is offered to employees from administrative secretary II levels up to top management, including program managers and consultants. There is a nominal employee-paid membership fee. ADHS is paying for registration of the chapter.

For more information, contact any member of the NMA Steering Committee:

A.J. Battistone, DCS	255-1156
Juanita Copeland, Adm	255-1241
Jon Counts, Lab	255-1188
Joe Goldberg, EMS/HCF	255-1091
Fran Gonzalo, Dir's Office	255-1024
Arlene Good Thunder, Adm	255-1073
Mike Kelly, Behv. Health	255-1152
Georgia Macdonough, Local Health	255-1015
Janice Wynn-McGuire, ASH	244-1331
Ron Miller, EHS	256-2305
Janice Taylor, FHS	255-1880

Health (cont'd from page 1)

counselling concerning genetic traits for sickle cell.

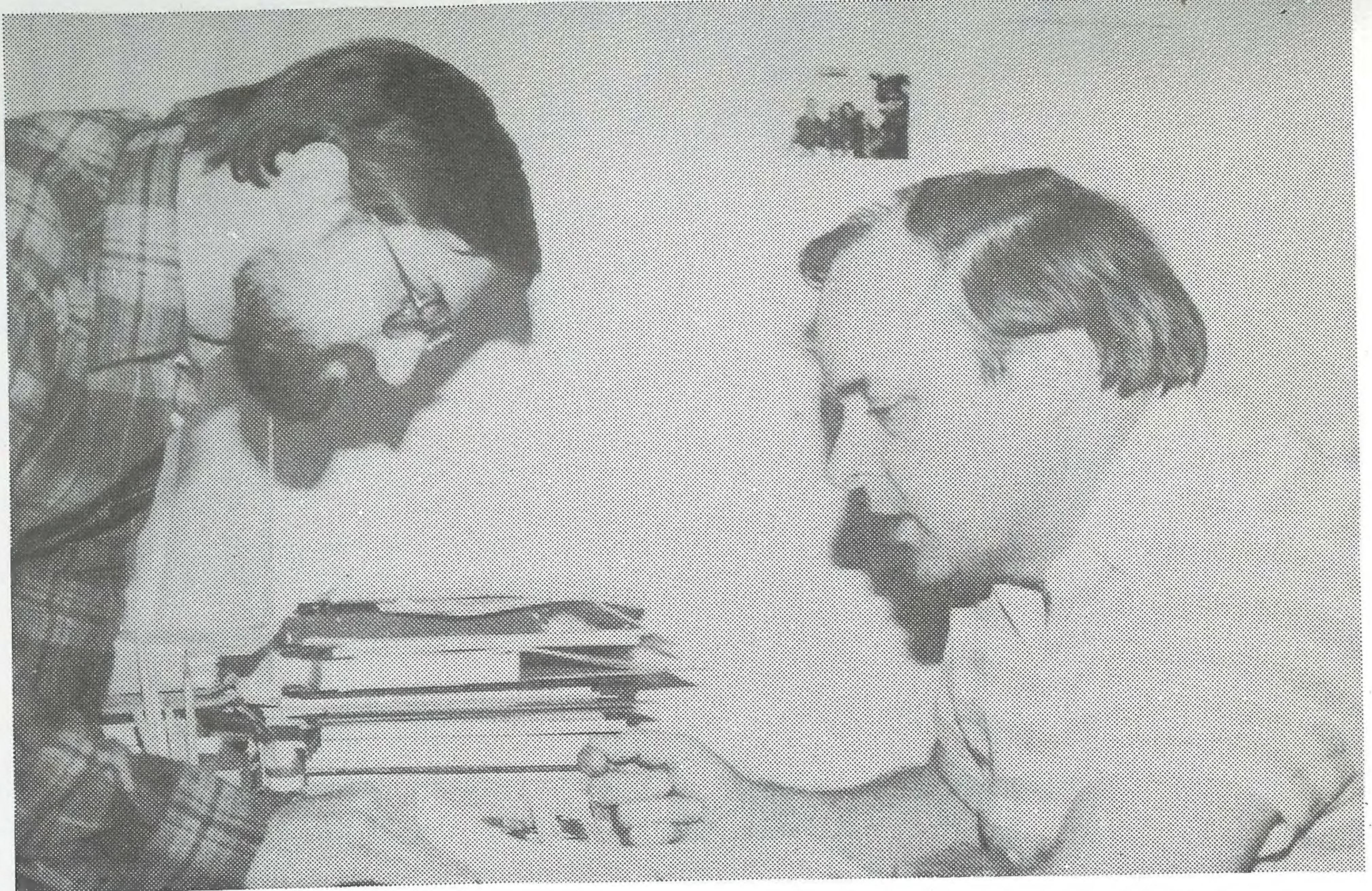
Commission on Septic Tanks - HB 2334: Establishes a commission to review utilization of this particular waste system and to make recommendations for future regulations.

Mandatory Reporting of Diseases - SB 1068: Allows DHS director to automatically add a disease to the reporting list for up to 18 months while rules and regs. are prepared.

County Health Services - SB 1248: Gives clear statutory ability to counties to subcontract for health services with DHS approval.

Ambulance Rates - SB 1316: Provides a new formula based on cost plus by which all rates will be established. As long as rates fall within the guidelines, the director must approve them. If passed, rate increases could be dramatic.

Major issues still to come: CMI, air and water quality, Division of Environment and the transfer of Perinatal Program to AHCCCS.



Face to face conversation . . . in the Division of Disease Control, **Craig Levy** and **Mike Wright** review the status of the rabies outbreak in southern Arizona. The 16 rabies cases reported this year are a continuation of last year's outbreak.

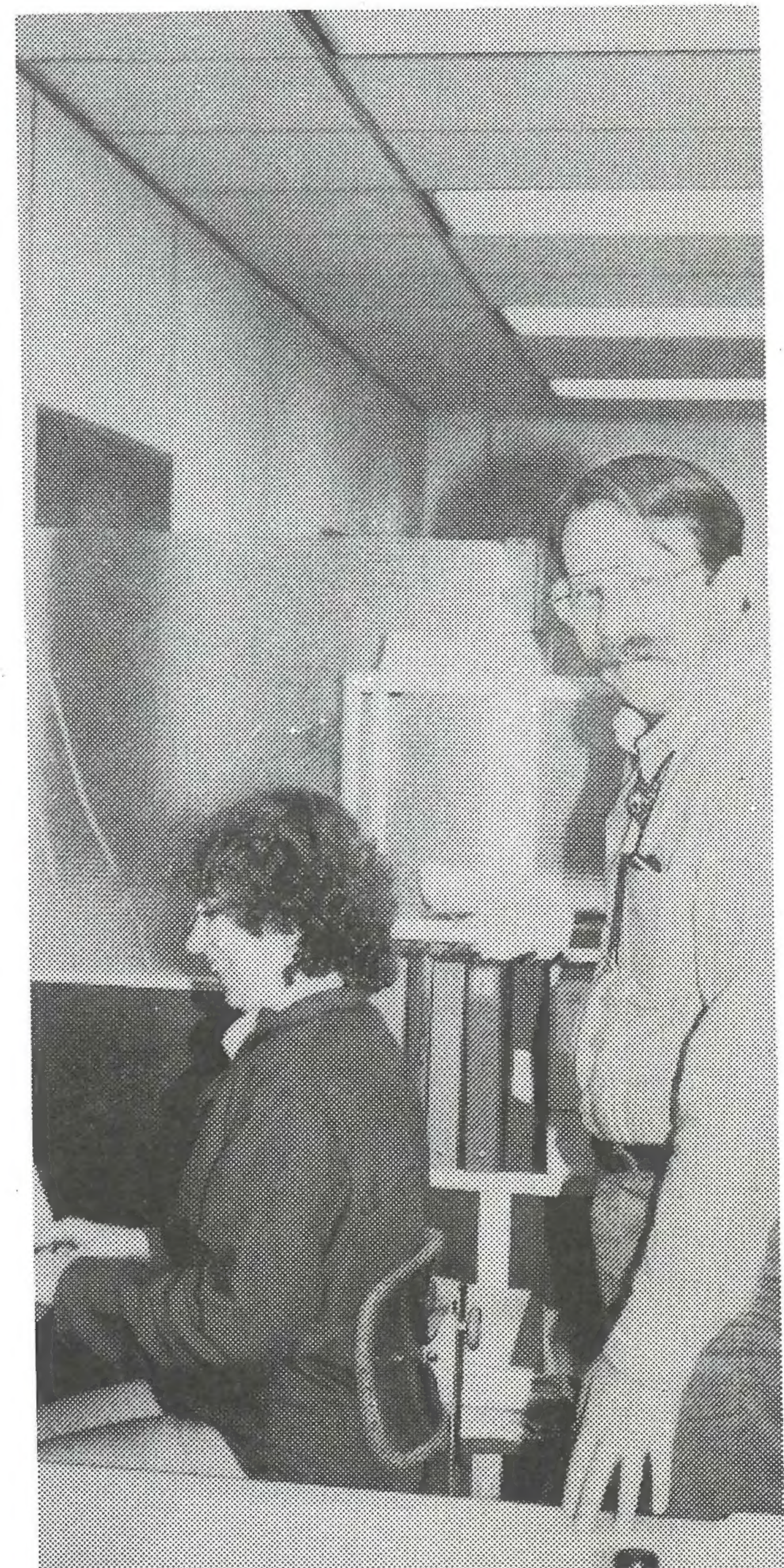


At a press conference outlining the dangers of smokeless tobacco, ADHS Director **Lloyd Novick, M.D.**, is joined by **John Adams**, trainer for the Milwaukee Brewers, and **Jim Goot**, San Francisco Giants pitcher.

New Directions is published by the ADHS Office of Human Resource Development.

Editor
Carol Murray

Mary Alice Bivens	Administration
Dan Dever	Disease Control
Arlene Dietrich	Family Health
Grace Mossman	Laboratory Services
Vanessa Hill	Local Health
Anna Contreras	Arizona State Hospital
Barbara Dvorak	Emergency Medical Services & Health Care Facilities
Beverly Westgaard	Environmental Health
Bob Ohlfest	Southern Arizona Mental Health Center



Blue memos . . . in the Division of Family Health, **Teri James** and **Sundin Applegate, M.D.**, prepare a blue memo announcing their new office name. The memo was used to notify all employees that Crippled Children's Services has been re-named Children's Rehabilitative Services.

Inter-office communication: a typical day at ADHS ...



ASH scooter service . . . at Arizona State Hospital, **Joyce Armijo** gives an envelope to **Connie Robison**, who delivers the mail throughout the 98 acre complex. This delivery includes the latest court schedule for staff who will attend judicial reviews to testify regarding patient recommitments.

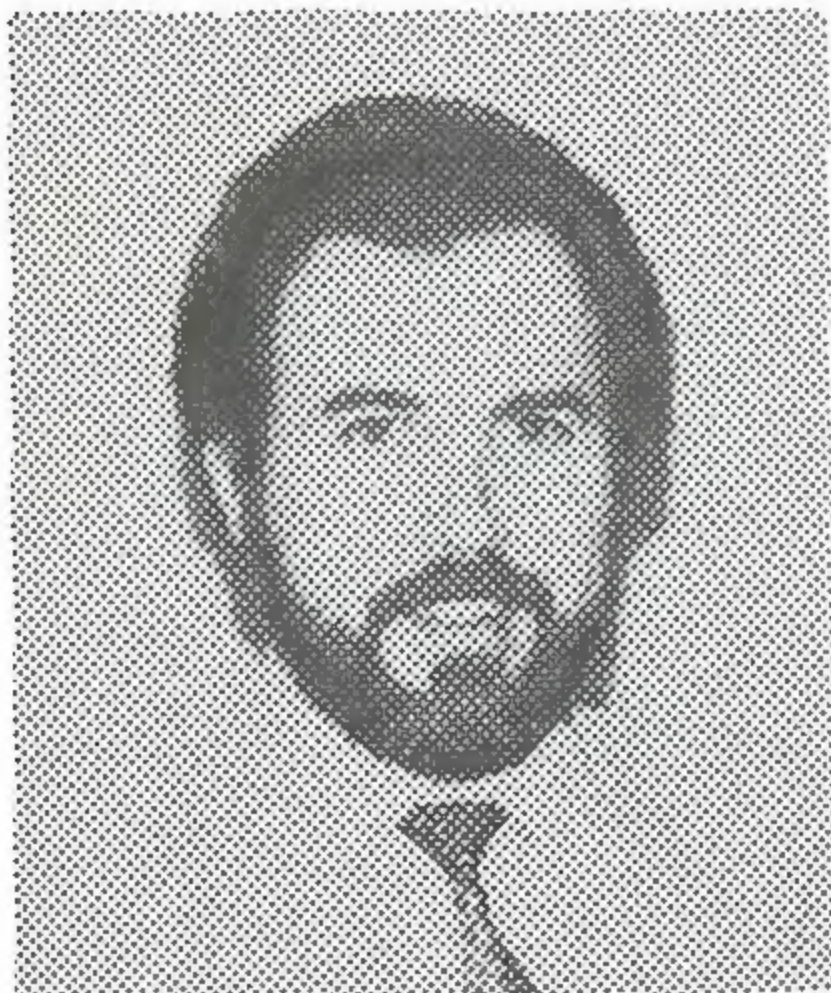
Electronic mail . . . in the Director's Office, **Sally McClanahan** receives annual meeting details from Southern Arizona Mental Health Center. Communications from the divisions and the director are constant, and the NBI is always in use.



Courier service . . . in the State Laboratory, **Valerie Reed** and **Christina Flinn** record the receipt of hand-delivered blood specimens to be tested for measles antibodies during the current outbreak. All samples to be tested and analyzed in the lab are recorded in the receiving room.

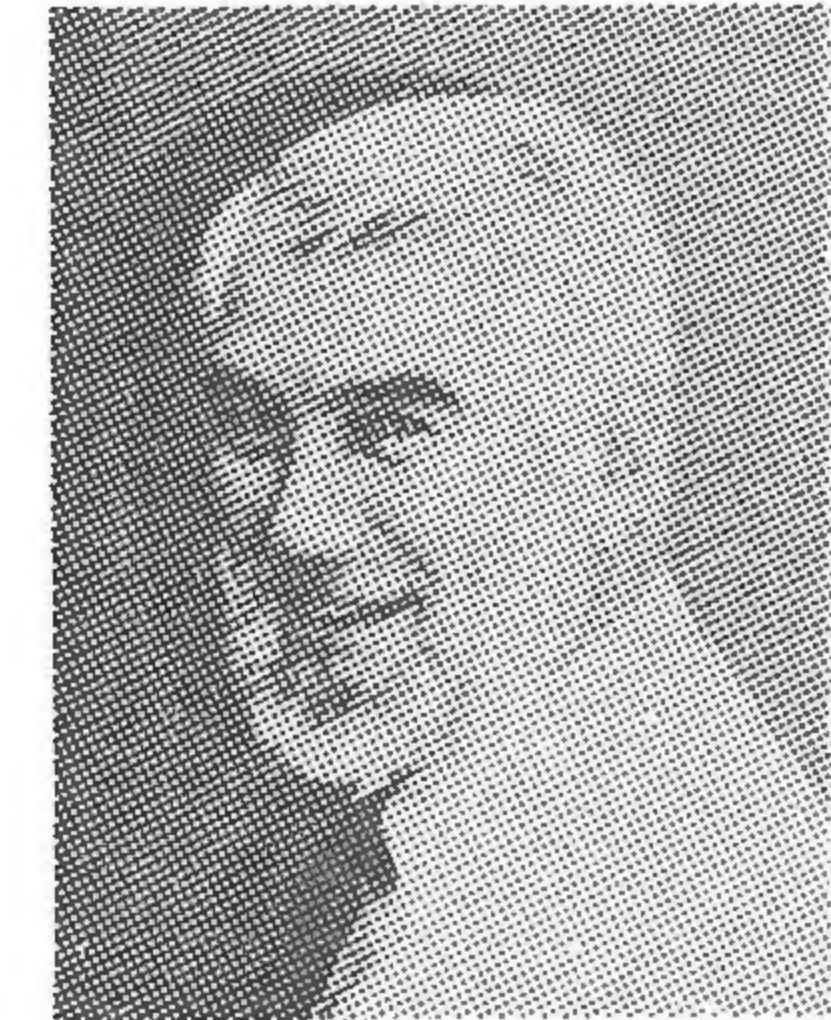


The telephone . . . in the Division of Environmental Health, **Irene Peck** sets up meetings for the Air Pollution Control Hearing Board. Calls to EHS range from complaints on air quality to questions on drinking water or requests for emergency response to hazardous waste spills.



Don Schmid
Director's Office
The most important features for the Office of Administrative Counsel would be more work area and storage space, an administrative hearing room, and windows.

Office space without windows is confining and depressing. Coupled with our crowded office conditions, I would have to say that the present work environment is significantly less than ideal.



Don Madich
Administration
I would like to see the monotony of the cream-colored walls broken. Pleasant surroundings in one's workplace contribute, I believe, to greater productivity and increased employee morale. A small expenditure in interior

decorating would be well worth the cost.



Rosemary Rockwell
Emergency Medical Services/Health Care Facilities
In our new building I would like to have larger working areas with plenty of windows; a full-service cafeteria; free covered parking; a covered outdoor patio area where we can eat

lunch and enjoy our good weather; and a six-foot, blonde, blue-eyed bachelor!



Joan Douglas
Local Health
Outside of having enough space to house the entire ADHS family under one roof, a feature I consider important is adequate library/reference space. This should include a "quiet area" for staff use when doing research and using reference materials.



Patricia Richling
Environmental Health
We need conference rooms, with adequate seating, that are comfortable and attractive. Our division receives people from all over the United States and our surroundings should make a profes-

sional statement about the division.
In addition, we need adequate work space; a cafeteria; enough electrical outlets and telephone jacks; and parking that is convenient, safe and free.

... on the job . (cont'd from page 1)
emergency medical services on a full time basis for 10 years. Before joining ADHS in 1984, he was with the Department of Public Safety and had served as emergency medical technician instructor at Yavapai and Cochise Colleges.



M.J. Bielek and Sheri Raymond review plans for the campaign on drowning prevention. The campaign will include television and radio public service announcements and printed material for the media and the public.



Eileen Mitchell and Garnet Staley team up to mail a press release on the measles outbreak. PIO works with the media to disseminate information on communicable diseases and health hazards.

ADHS Public Information Office

by M.J. Bielek

The ADHS Public Information Office receives more than a thousand requests for information monthly. Most of these requests are for health-related information such as where to get tested for AIDS, venereal diseases or where to go for alcohol/drug treatment. But, calls have been received on such varied requests as, "What were last week's lottery numbers," or "How do you remove a dead horse from your front yard?" One frantic woman asked how to get rid of the 43 cats her sister kept in their home. The PIO staff also receives interagency requests for information when state employees don't know where else to turn. Community information and referral is a time consuming and important PIO job.

"Whether the question comes from the public or the government sector, we never allow a request for information to go unanswered," says **Sheri Raymond**, manager of the Public Information Office. "If we don't have the answer immediately at hand, we take the caller's name and number and get back with them."

PIO staff often go out of their way to assist someone in need. A call was received at the ADHS lobby desk from a

concerned neighbor of an 86-year-old woman. The caller said her elderly neighbor sat outside daily to get warm because the gas company had turned off her gas due to a leak. The company said she would need to have the gas pipe repaired herself. **Garnet Staley** and **Eileen Mitchell** used their extensive knowledge of available resources to get aid for this destitute woman. They located a plumber to fix the gas pipe, but they didn't stop there. Calls were made to the DES Food Stamp Office and arrangements were made for the woman to receive Meals on Wheels. Garnet contacted the Aging Services Case Management organization which has elderly volunteers who do housecleaning and care for impoverished elderly persons. The woman was very grateful for the concern and help she received from the PIO.

The Public Information Office staff is proud of the support we contribute to the people of Arizona. We serve as a health information resource office for both the public and ADHS staff. (But please . . . call the Arizona Lottery for next week's winning numbers!)

M.J. Bielek joined the Public Information Office three months ago.

The PIO, part of the Director's Office, works to promote understanding of ADHS policies and programs. In one day this can mean producing news releases, scheduling television interviews, or providing background information to the media and community groups. It also includes writing the annual report and production of the "Early Word", a twice-weekly in-house news bulletin.

The office also provides in-house technical assistance in the production and distribution of materials. This may be a slide presentation explaining the functions of the State Laboratory, a special campaign against teenage pregnancy, or brochures, posters and manuals on a serious problem such as AIDS.